

BOOKING CONDITIONS

COOKING UP FLORENCE WITH VIVIANA & ABBONDANZA ABRUZZESE

PLEASE READ CAREFULLY PRIOR TO COMPLETING AND SIGNING THE BOOKING CONTRACT ON THE NEXT PAGE

1 BROCHURE INFORMATION The Parker Company (TPC) has taken care to insure the accuracy of all information contained in its brochure and web site relating to the tours advertised, but nothing in TPC brochures or web site nor any suggestion expressed by a TPC employee shall be treated as a term or condition of this Contract. No firm booking/contract is made until payment is received and processed. TPC shall not be liable for any difference of opinion as to the condition or quality of the tour advertised.

2 PAYMENT The Client acknowledges being a member of the traveling party and shall pay a **non-refundable** deposit of 30% of the total price of the tour prior to issuance of the Statement. The balance is due 60 days prior to the tour date. For bookings made within 60 days of the tour date, the entire amount is due at booking. The Contract is terminated for any payments not made on time and all deposits are retained as a cancellation charge. If payment is by credit card, only the Client's credit card can be used for all payments. Final payments are confirmed by the Client's own bank or credit card statement, subject to receipt by TPC.

3 ACCOMMODATIONS Are based on two persons sharing a double room with private bath or showers as specified in the individual tour information. If a change becomes necessary for any reason, the substituted arrangement will be equivalent to those shown, however amenities may not be the same.

4 ARRIVAL/DEPARTURE TIMES Clients are asked to arrive at the location at the time specified in the individual tour information and to depart by 10 AM on the last day.

5 MEALS/WINE Provided as specified in the individual tour information.

6 HEALTH Clients should be in good physical condition and prepared to do some walking, often over uneven cobblestones, country farmland and vineyard paths. Most public and private buildings to be visited will not have elevators. Many villages and towns are designated as pedestrian only. In the event a client withdraws from the tour after it has begun for reasons such as illness, client should obtain a medical certificate to support any insurance claim. TPC does not provide refunds for absences from a tour, including but not limited to missed meals or sightseeing.

7 TOUR PARTICIPANTS As alcoholic beverages will be used or consumed during each tour, only adults are allowed to enroll. Clients must act in a responsible manner at all times, and to act with respect towards other guests, the instructors/staff and the property. We reserve the discretionary right, acting in good faith, to decline to accept or to require any client to withdraw from any tour or to limit the amount of beverage any client may consume.

8 GROUND TRANSPORTATION AND ITINERARIES If provided, is specified in the individual tour information. During local or national holidays abroad or in circumstances beyond the control of TPC or the local guide, certain facilities such as museums and other locations may be closed. In such instances slight itinerary adjustments are made to minimize inconvenience.

9 NOT INCLUDED Air transportation, ground transportation to and from the school and gratuities to instructors and guides are not included. Personal expenses incurred such as telephone, fax, laundry, trip cancellation insurance, travel and health insurance and sightseeing, services or meals other than those specifically mentioned in the tour itinerary are not included.

10 CLIENT CANCELLATION CHARGES All cancellations are subject to penalties based on the date TPC receives Client's written notice of cancellation. These charges are immediately payable by the Client: (i) 60 or more days prior to the tour date; the amount of the **non-refundable** deposit (ii) Between 59 and 31 days; a charge of 50% of the full price. (iii) Less than 30 days before the tour date; 100% of the full price. Changes to the tour date are considered a complete cancellation.

11 TOUR CANCELLATION OR MODIFICATION BY OPERATOR As specified in the individual tour information, each tour is designed to accommodate a maximum and minimum amount of people. Tours with less than three participants are cancelled for lack of participation. In such a case, TPC's sole responsibility is to provide a full refund without any other liability whatsoever. TPC will have no responsibility for any tickets, tours or reservations nonrefundable or otherwise, made or purchased in connection with this booking. TPC reserves the right at our discretion to alter the itinerary, substitute portions of the sightseeing, lodgings, restaurants or other accommodations.

12 TRAVEL INSURANCE Clients are **strongly advised** to protect their investment by purchasing Travel Insurance. Available separately from an insurance carrier, Travel Insurance protects Clients from financial loss before and during a trip for cancellations that occur for a covered reason. TPC does not cover client losses due to Client's personal or family circumstances.

13 TRANSFERABILITY The Client may irrevocably transfer this booking to another person. The request must be made to TPC in writing, requires the transferee to sign a Booking Contract and is subject to an administrative charge of \$100 USA (£65 UK).

14 ANIMALS Clients cannot bring animals on this tour.

15 COMPLAINTS Should a problem relating to the tour not be quickly remedied, the Client agrees to immediately notify TPC's Italian office and to remain with the tour while allowing TPC sufficient time to resolve the situation or find a suitable replacement at its discretion. Failure to report a problem or condition during a tour constitutes Client's acceptance of the circumstance and negates any claim thereafter. Complaints raised after the tour will not be considered. In the unlikely event that TPC deems that it can neither rectify the problem nor find a suitable replacement, the Client shall accept a refund not in excess of the unused portion of the tour. Clients vacating a tour without authorization from TPC and/or failing to accept the good faith remedies offered by TPC during the tour period waive any claim thereafter.

16 LIABILITY TPC has arranged these tours as an intermediary or agent for the service suppliers connected with these tours, and all are independent contractors. TPC in no way owns or operates the equipment, vehicles or facilities used during the tours and assumes no responsibility for the negligent act and/or omissions of the contractors, their employees, agents or representatives. Client shall take all reasonable precautions to safeguard person, possessions and property. All bookings are accepted subject to the conditions imposed by these contractors. TPC will make no refund in the event of their delay, cancellation, overbooking, strike, sickness or force majeure.

17 DISPUTE RESOLUTION TPC and the Client expressly agree that all disputes arising out of this contract not administratively resolved by TPC shall be resolved applying Massachusetts law exclusively in the courts of Essex County, Massachusetts, to the exclusion of all other courts and jurisdictions. TPC must receive notice of any dispute in writing and any legal action must be commenced no later than six months following the end or cancellation of the tour. Client shall be responsible for TPC costs of collection including reasonable counsel fees.

18 ACCEPTANCE The Client making the booking and all members of the traveling party agree to accept and abide by the terms and conditions of this contract.

BOOKING PROCEDURE & FORM

- Select the tour and Tuesday start date that interests you.
- Call us for availability at: **800-280-2811** or **781-596-8282**
- You have 5 days in which to complete, sign and submit this Booking Contract, with payment to The Parker Company.
- Upon receipt of payment and completed Booking Contract, you will be sent a Statement of your tour and an executed copy of this contract.
- Final Payment is due 60 days prior to the start date of your tour.
- 21 Days prior to your departure, you will receive instructions, voucher/s and tour information.

COOKING UP FLORENCE WITH VIVIANA & ABBONDANZA ABRUZZESE

CAREFULLY READ THE CONDITIONS OF THIS CONTRACT ON THE PREVIOUS PAGE PRIOR TO COMPLETING AND SIGNING YOUR ACCEPTANCE BELOW

Booking Client

FIRST NAME	LAST NAME	
ADDRESS		
HOME PHONE	DAYTIME PHONE	FAX
EMAIL		

Select Tour, Dates & Accommodations

- | | | |
|--|---|---|
| <input type="checkbox"/> COOKING UP FLORENCE WITH VIVIANA | <input type="checkbox"/> DOUBLE OCCUPANCY — \$1495 x ____ (PERSONS) | <input type="checkbox"/> SINGLE OCCUPANCY — \$1845 |
| <input type="checkbox"/> ABBONDANZA ABRUZZESE | <input type="checkbox"/> DOUBLE OCCUPANCY — \$1250 x ____ (PERSONS) | <input type="checkbox"/> SINGLE OCCUPANCY — \$1500 |
| ENTER TUESDAY START DATE _____ | SELECT BEDDING TYPE | <input type="checkbox"/> ONE QUEEN BED <input type="checkbox"/> TWO SINGLE BEDS |

TO ENSURE YOUR DOCUMENTS ARE SENT IN PLENTY OF TIME, PLEASE PROVIDE YOUR PLANNED DEPARTURE DATE FROM HOME: _____

Payment

AMOUNT PAID AT THIS TIME (IF WITHIN 60 DAYS PAY FULL AMOUNT, OTHERWISE PAY 30% OF TOTAL DUE) \$ _____

- BY CHECK *(MAKE CHECKS PAYABLE TO THE PARKER COMPANY AND SIGN BELOW)*
 CREDIT CARD *(CREDIT CARDS ARE ONLY ACCEPTED FROM THE PERSON MAKING THIS BOOKING)*

FINAL PAYMENT WILL BE AUTOMATICALLY CHARGED TO YOUR CREDIT CARD 60 DAYS PRIOR TO THE TOUR START DATE. CARD EXPIRATION DATE MUST BE VALID THROUGH THE TOUR PERIOD.

- CHECK IF YOU DO NOT WISH TO HAVE YOUR FINAL PAYMENT AUTOMATICALLY CHARGED TO YOUR CREDIT CARD.

- AMERICAN EXPRESS VISA DINERS CLUB MASTERCARD

YOUR CREDIT CARD NUMBER _____

EXP. MO / YR _____

I ACCEPT AND AGREE TO ABIDE BY THE TERMS AND BOOKING CONDITIONS OF THIS BOOKING CONTRACT AS SET FORTH ON THE PRIOR PAGE

X		
AUTHORIZED SIGNATURE OF THE CLIENT-CARDHOLDER	DATE	THE PARKER COMPANY LIMITED, A DELAWARE CORPORATION
		DATE

